



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

## C A No. Applied For Complaint No. 236/2023

### In the matter of:

Rama Makin .....Complainant

### VERSUS

BSES Yamuna Power Limited .....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)

### Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S.Bisht & Ms. Shweta, On behalf of BYPL

### ORDER

Date of Hearing: 30<sup>th</sup> May, 2023

Date of Order: 31<sup>th</sup> May, 2023

### Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for Name Change has been rejected on the pretext of "Address Mismatch". Complainant, pleading that respondent has not change the name in electricity bill with the reason "address mismatch, but complainant alleged that after the purchase of the aforesaid property, complainant made a request from the respondent to change the name of the consumer against C.A.No-151677530 vide

Attested True Copy

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Secretary  
CGRF (BYPL)

Complaint No. 236/2023

request no. 8006095235 and in reference of the said shown the reason address mismatch, which is not genuine reason. Complainant said the property was purchased jointly by the earlier owner and fulfilled all the formalities as necessary therein.

2. OP in its reply briefly submitted that the complainant applied for name change at premises no. 17-A-29Q, Industrial Area, New Rohtak Road, Anand Parbat Delhi-05 vide Request no. 8006095235 and same was rejected an account of Address Mismatch.
3. Case was put up for hearing on 30.05.2023, when representative of the complainant was present and submitted withdrawal letter stating therein that he wishes to withdraw his complaint.
4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
5. No order as to the cost. Both the parties should be informed accordingly.

File be consigned to Record Room.

*Seal*  
(NISHAT A ALVI)  
MEMBER-CRM

*by*  
(P.K. AGRAWAL)  
MEMBER-LEGAL

*JKS*  
(P.K.SINGH)  
CHAIRMAN